Install Pulse Secure to Access the Virtual Private Network (VPN)

To access UT Southwestern's internal network off campus, you must use VPN. The VPN can only be accessed by using Pulse Secure.

This guide covers the following situations: 1) you would like to prepare the laptop you use at work for VPN access *while on campus*; 2) or, you have your work laptop *off campus* and would like to configure it to access VPN.

Note: Configure your laptop while you are on campus. It is a two-part process.

Part 1: Download and install Pulse Secure

Go to W:\Installs\VPN Client (Juniper)\2020 VPN Pulse Secure Clients.
Choose the file that matches your operating system

- Windows installer: PulseSecurex64
- Mac Installer: PulseSecure.dmg

Follow the setup wizard instructions.

If you don't have administrator credentials to your laptop, follow these instructions from **on campus**:

1. Click on the Start Menu and type "Software Center" and hit Enter
2. In the Search Bar in the upper right-hand corner, type "Pulse" and hit enter.
3. Click on the Pulse Secure Icon
4. Click on Install. The Software will now Install.

Part 2: Configuring Pulse Secure when on campus

1. Open Pulse Secure
2. Once the application is open, click on the "+" button
3. You will be asked for the name and your server URL
4. In "Name" enter: UTSW VPN
5. In Server URL enter: utswvpn.swmed.edu
6. Then, click "ADD"